

911 Communications and Operations

C55470 (Certificate) (Pending SACSCOC Approval)

The 911 Communications and Operations curriculum is designed to provide new students, as well as current practitioners, with knowledge and skills in the areas necessary for entrance or advancement within emergency communications.

Emphasis is placed on the development of concepts and theories of public safety communication systems, basic office software skills, technical writing, business math and statistics, cybersecurity fundamentals, public and interpersonal relations, understand local government finance systems, basics of GIS, personnel management and supervision, project coordination, time management, and organizational skills, grant writing, introduction to computers and networks, mental health awareness, and adaptation to technology within emergency communication organizations.

A criminal background check may be required as a condition of employment in the 911 Emergency Communication field.

In addition to the courses listed below, students may be required to take transition/co-requisite classes based on RISE criteria. These classes do not count toward hours required for graduation.

Title	Class	Lab	Work/ Clinical Credit
Major Hours (Core)			
EME 111	911 Communications & Operations I	2	2 0 3
EME 112	911 Communications & Operations II	2	2 0 3
EME 211	Advanced 911 Communications & Ops	2	2 0 3
GIS 110	Survey of GIS/GPS	1	0 0 1
GIS 111	Intro to Geographic Info System	2	2 0 3
PAD 151	Intro to Public Admin	3	0 0 3

911 Communications & Operations Certificate (C55470) Recommended Semester Schedule

First Year – Fall Semester

EME 111	911 Communications & Operations I	2	2	0	3
GIS 110	Survey of GIS/GPS	1	0	0	1
PAD 151	Intro to Public Admin	3	0	0	3

First Year – Spring Semester

EME 112	911 Communications & Operations II	2	2	0	3
GIS 111	Intro to Geographic Info Systems	2	2	0	3

Second Year – Fall Summer

EME 211	Adv 911 Communications & Operations	2	2	0	3
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Total Credits: 16